

GICAR CELEBRATES 25 YEARS OF ISO 9001 CERTIFICATION



**Twenty-five years of Quality Certification!
Another ambitious goal for Gicar.**

Back in March 1994 CSQ “granted” ISO 9001 certification to Gicar: one of the few companies to pass the exam with 100, the maximum score. In those years, the first years of ISO 9001 certification in Italy, the criteria were highly selective, but the business owner’s foresight, the beloved Grand Officer Giuseppe Arlati, saw in this difficult goal a future strength for Gicar, therefore he did not hesitate to accept the challenge, making this brave choice in total autonomy, when most PMI owners embarked on this path only at the request of major contractors.

This initial determination could only be followed by an exciting development of the Quality Management System. Immediately set “for processes”, when this denomination was not yet in use in quality systems, based on the concept of bending the norm to the company and not the company to the standard, thus avoiding unnecessary bureaucracies, with a strict and lean document system, revealed all its potential as a true company management system.

Every company project was included in the Quality Management System, starting from the belief that every aspect of corporate life contributes to building customer satisfaction, from the great strategic choices to the last and seemingly insignificant detail.

The attention to detail, sometimes obsessive, in the design and production of the products, in the definition of the company procedures, in the production of the documents, in the assistance to the customer in every phase, in the execution of the organizational projects, was maybe the keystone of the success of Gicar, the element that really made the difference and gave substance to the desire and ability to invest in the property.

An experience that after twenty-five years we consider essential, a management methodology that has become part of the DNA of Gicar, so much so that it has become the basis on which, in addition to product certifications, the integrated Management Systems are implanted, in implementation of the “Company Policy for customer satisfaction, the health and safety of workers and respect for the environment “and in the logic of risk management.



AD MAIORA SEMPER!